

# **PUBLIC SECTOR SCORECARD RESEARCH CENTRE**

**Newsletter No. 1, January 2014**

## **WORKSHOPS ON THE PUBLIC SECTOR SCORECARD**

Feb 18. Dublin. **Masterclass on Performance Management in Health and Public Services**. This pre-summit masterclass led by Max Moullin precedes the 10th National Health Summit the following day.

The organisers, iQuest, say: ***‘Max recently spoke at the Irish Public Sector Finance & Efficiency Summit in November and was so well received, we just had to get him back for more - and this time for a full day, rather than just a 30 minute keynote address.’***

Mar 18. Birmingham, organised by the Operational Research Society. The workshop is entitled **Improving Quality and Performance with the Public Sector Scorecard**

Apr 8. Manchester. This conference, chaired by Roy Lilley, on **NHS - Culture Change, Performance and Outcomes** includes two presentations on the Public Sector Scorecard in the morning and a half-day workshop on the PSS in the afternoon.

## **RECENT ARTICLES**

Moullin, M. (2013) **Improving public and third sector performance with the Public Sector Scorecard**. Paper presented to the Performance Measurement Association Symposium, Loch Lomond, Oct 2013.

Moullin, M and Copeland, R (2013) **Implementing and evaluating behaviour change programmes with the Public Sector Scorecard**. *National Health Executive*, Jul-Aug 2013, pp.16-18

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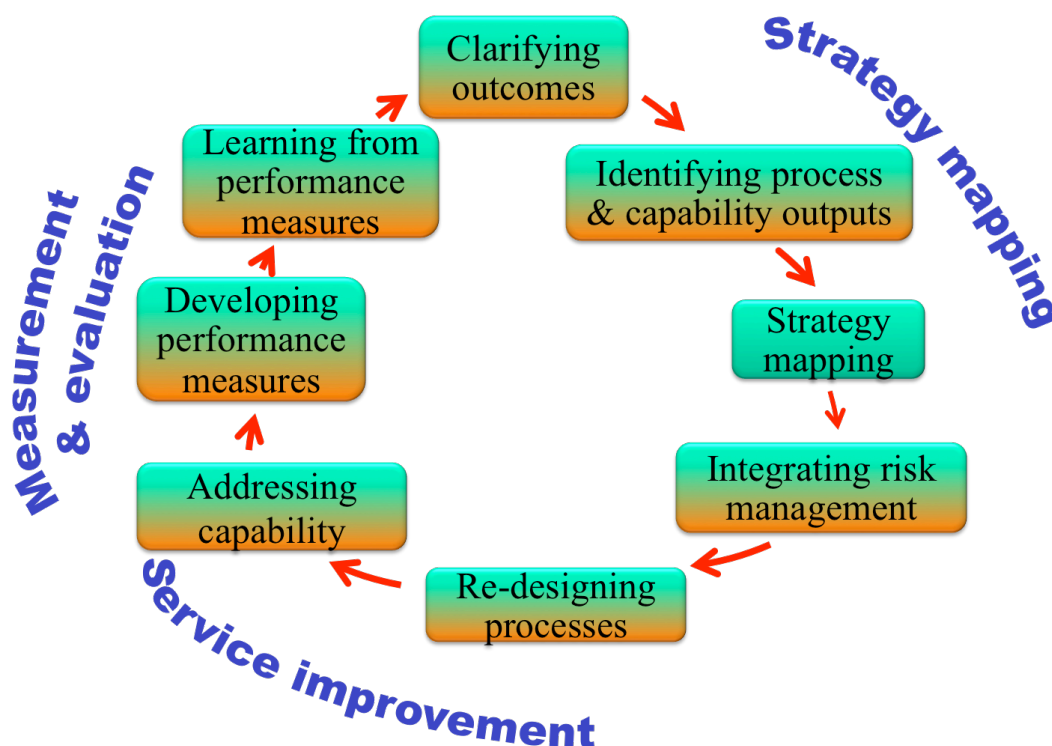
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## FEEDBACK ON THE PSS

*'Max Moullin's work in creating the PSS is groundbreaking'* Bob Penna, former Director of Research and Communications at the New York Senate and author of the Nonprofit Outcomes Toolbox.

*'The PSS strategy map was used to great success with deliverers of the programme, other stakeholders, leadership across the City, and the public. It visually told the story of Sheffield Let's Change4Life, what we were trying to achieve and how. It also helped all those involved understand the outcome and process measures the programme was trying to achieve, and therefore being evaluated against. It provided an 'at a glance' understanding of SLC4L.'* Carol Weir, Programme Director, Sheffield Let's Change4Life



For further information, contact:

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